
Date: June 4, 2020

Bulletin:

To: All Driving Schools

From: MDOT MVA

RE: MDOT MVA Branch Offices Set to Reopen on Appointment-Only Basis – Modifications to Non-Commercial Driving Skills Test

The Maryland Department of Transportation Motor Vehicle Administration (MDOT MVA) announced that it will reopen select branch offices to customers on a limited basis by appointment only beginning **Monday, June 8**.

MDOT MVA will be temporarily modifying the non-commercial driving skills test in consideration of the safety of our customers and employees. Applicants will be tested on several components on an MDOT MVA course including: vehicle inspection, pull-in parking, three-point turn and back-in parking. In an effort to promote social distancing, the driver's license testing agent will score the test from outside of the car. There will be no road test portion, however these maneuvers fulfill all safety requirements.

The Basic Control Skills test will require the applicant to demonstrate the ability to maneuver a vehicle around other objects. For each exercise, the applicant is expected to drive as if on a public road. Points will be received for reversals in direction, crossing over or touching boundary lines or cones, failing to use or incorrectly using turn signals and failing to do head and traffic checks. Exercises must be completed as directed, and customers will receive specific instructions for each exercise prior to performing them.

Customers must complete each maneuver within the provided timeframe in order to pass, and in the event a customer fails, they will need to make another appointment to take the entire test again. Additionally, due to the modifications, customers whose vehicles do not provide a clear view into the interior of the vehicle will be required to roll all windows down.

To reduce foot traffic and limit the number of customers in branch offices at any time upon the reopening, **MDOT MVA will handle customer transactions on an appointment-only basis.** The MDOT MVA Central Scheduling System is not yet available because staff is first contacting customers to reschedule appointments that were canceled during the closure. Once the Central Scheduling System is activated, customers will be able to schedule their appointment online at mvascheduling.mva.maryland.gov.

MDOT MVA will implement several new procedures and guidelines upon reopening to protect the health and safety of employees and customers. These include requiring face coverings, safeguard dividers and social distancing measures. Customers also will be asked a series of screening questions in order to enter a branch.

If you have any questions, please reach out to the Driver Services Division at 410-424-3011. For more information, visit <https://mva.maryland.gov/Documents/prepare-for-noncom-driving-test.pdf>.